

California Fire Chiefs Association 2013 Annual Conference



Horizon of Fire-Based EMS

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Mesa Fire and Medical Department
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Purpose



Enhanced Fire-Based EMS performance and efficiency under the Affordable Care Act



City of Mesa, Arizona



- 137 square miles
- 440,000 residents (2010)
- 85,000 winter visitors (2010)

- 75,000+ > 62 years of age
- Large Retirements
- Diverse Population



Mesa Fire and Medical Department



- 20 ALS engines
- 5 ALS ladders
- 4 Transitional Response Vehicles

- 19 fire stations
- 56,138 total calls
- 80 % EMS



2008 Orientation

- Economic Recession
- Imminent Budget Reductions
- Expectation for Change
- Perception of "Traditionalism"
- Rising Call Volumes & Response Times
- More than ½ companies responding on
 - > 3,000 calls per year
- 30% of initial responses utilize second due company

2008 S.W.O.T

- Demand for Sustainable Change
- Structure Fires on Downward Trend
- Four Person Staffing Threatened
- Full ALS Response Capability
- Positive Community Relations
- Strong Labor-Management



Transitional Response Vehicle (TRV)



- Staffed with an EMT Captain & ALS Firefighter
- Four Units Peak Time Deployment Model
- Keep ALS Units available for high emergencies
- Low Acuity Injuries
- Improved Dispatch Triage



Physician Assistant TRV



- ALS Captain & Nurse Practitioner
- Treat & Refer to Primary Care Physician
- Provide alternative destination
- Close (24 hr) follow-up
- CLIA waived laboratory tests
- Improved Service Levels
- Billing for Services



Mountain Vista Medical Center



IASIS Healthcare

(One of the largest healthcare organizations in the US)

176 Beds

25 Bed Emergency Department

55,000 ED visits a year

Level 3 Trauma, Stroke Center, Cardiac Center



Evolving Issues



- National Health Care Major Issue
 - Cost of Health Care 17.9% GDP



- Impact of Affordable Care Act
 - Private EMS Begins to Lobby Congress



- Creation of Accountable Care Organizations
 - CMS Grant Opportunity

Cost



Human Resource



Equipment



Response Apparatus





Emergency Room

Transport to ED \$1,000
Registration \$525
Physician Assess \$325
Decision Making \$950

Total

\$2,800

Includes above and additional Typical Reimbursement is 50%

PA/TRV

(treat & refer)

Annual Personnel Cost \$765,000 Vehicle/Equipment O&M \$50,000

Sub-Total \$815,000

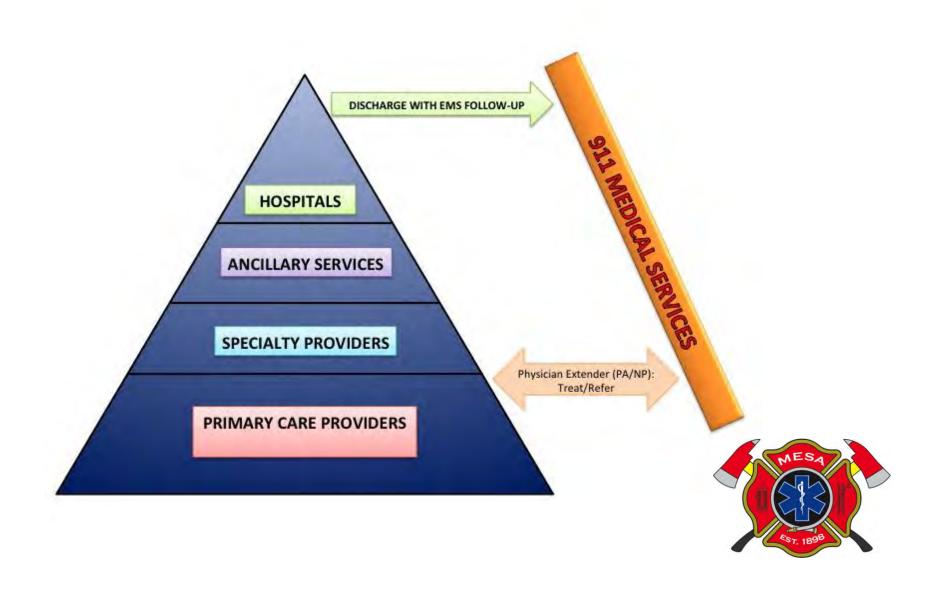
Total

\$279.00

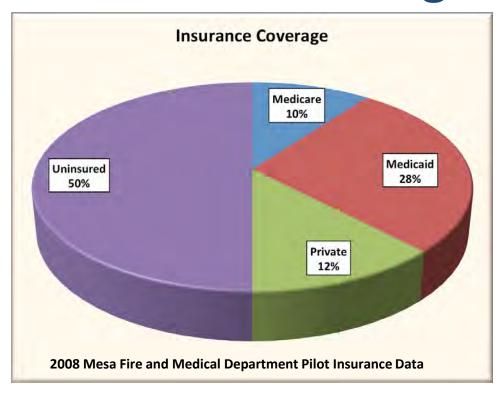
Total Yearly Costs at 3,000 calls/year At 8 Calls/Day For 365 Days



Community Care Initiative Payment Model



Insurance Coverage



Medicare	10%
Medicaid	28%
Private	12%
Uninsured	50%



Affordable Care Act

Community Care Initiative: Aim and Drivers

Physician Extender (NP/ PA) treatment/refer/ follow up Medical clearance for behavior health transport

Home evaluation from a Physician Extender within 72-hours

Physician Extender low acuity treatment or referral

Immunization/health education

Reduce or Refer 40% High Risk Returns and Low Acuity Patients ER Visits In 3 Years

Dispatch and Deployment

911 Centralized medical direction

911 RN triage

Cost savings come from reductions in ambulance transports and ED visits

Behavioral Health Services

Counselor directed psychiatric admit to appropriate facility

Home Safety Inspection

Social service follow-Up

High risk patients: CHF, Diabetes, COPD, Asthma, and Pneumonia

Cost Comparison

Emergency Room Costs 2013

Diagnosis	Median charge (\$) (95% CI)	Mean charge (\$) (95% CI)	Inter-quartile range (IQR)	Minimum charge	Maximum Charge
Sprains & strains	1051 (982–1110)	1498 (1304–1692)	1018	4	24110
Other injury	1151 (1003–1281)	2103 (1770–2437)	1594	46	27238
Open wounds of extremities	979 (864–1090)	1650 (1341–1959)	924	29	25863
Normal pregnancy and/or delivery	1204 (1027–1384)	2008 (1701–2315)	2008	19	18320
Headache	1210 (1093–1344)	1727 (1510–1943)	1572	15	17797
Back problems	871 (741–984)	1476 (1265–1687)	1189	66	10403
Upper respiratory infection	740 (651–817)	1101 (891–1312)	827	19	17421
Kidney stone	3437 (2917–3877)	4247 (3642–4852)	3742	128	39408
Urinary tract infection	1312 (1025–1580)	2598 (1780–3416)	1975	50	73002
Intestinal infection	1354 (1114–1524)	2398 (1870–2927)	1960	29	29551
Total outpatient conditions	1233 (1199–1268)	2168 (2103–2233)	1957	3.5	73,002

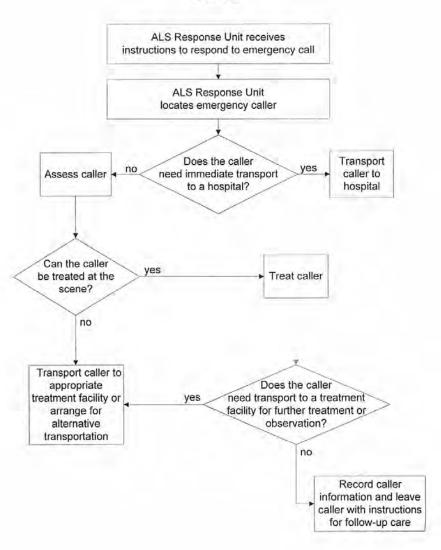
Source: Kliff,S. An Average Emergency Department Visit Costs More Than an Average Month's Rent.

The Washington Post. 2 March 2013 UC San Francisco February 2013



Transport Flow Chart

FIG. 3





The Model Works



Air Date: January 2013, KSAZ-TV



Developmental Needs For PA/TRV



- Cost Recovery
- Shared Savings
- ACO Involvement
- 3/30 Follow-Ups
- Research Evidenced-Based
- Quality Assurance
- Expanded roles Maximize
 Certifications & Licenses



Developmental Needs



- Research Evidenced Based Medicine
- Quality Assurance
- Expanded Roles Maximize
 Certifications & Licenses



Behavioral Health TRV Study





Crisis Preparation and Recovery, Inc.

"Helping People and Organizations Survive"

- ALS Captain & Crisis Counselor
- Alternative Destination
- Peak Time Deployment
- Eliminates ED Costs
- Cost Recovery
- Supports Law Enforcement



Behavioral Health

911 Activation 1:01 PM

Mesa Police
Department, and
physician extender
arrive. Patient has self
inflicted cuts that
require stitches.

Physician extender repaired patients wound, given a tetanus shot, and a prescription for an anthiotic.

Crisis counselor
performs a mental
health assesment and
pt transported via
physician extender to
Aurora Behavior Health
Hospital

note ambulances cannot tranport to the BHU but physician extender units can Definitive Care 2:45 PM

*Dispatch Definitive Care in 1 hr 45 min



Horizon of Fire-Based EMS



- Expansion of the model
- Public-Private Partnerships
- Higher Education for Members
- Enhance public access/"Minute Clinics"
- Determine demographics



Horizon of Fire-Based EMS



- Public School Partnerships
 Business/Special
- Communication Center
- Centralized Medical Direction
- On site medical direction
- Telemedicine

- Business/Special Events
- Integrate into health care systems





Not to replace the Primary Care Physician







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